

# Patient Reported Outcome Measures (PROMs)



North of England  
Commercial Procurement Collaborative

Contract duration: 01/12/2015–30/11/2018  
(with option to extend for 1 x 12 months)

## Background to contract

Working with NHS England and HSCIC, NOE CPC is able to provide access to this OJEU compliant framework agreement, to allow healthcare providers to contract for the provision of a mandatory PROMs reporting service.

Healthcare providers can contract for these PROMs services under Lots 1 and 2 of NOE CPC's Stakeholder Survey Services framework agreement, which has been designed for this purpose, and includes suppliers who meet the requirements of HSCIC to provide these particular services. Access to Lot 1 of the agreement is available nationally on a *free of charge* basis for healthcare providers.

Information regarding this framework is available by contacting:  
[PROMS@noecpc.nhs.uk](mailto:PROMS@noecpc.nhs.uk)



## What is PROMs?

Patient Reported Outcome Measures (PROMs) measure a patient's health status or health-related quality of life at a single point in time, and are collected through short, self-completed questionnaires. This health status information is collected before and after a procedure and provides an indication of the outcomes or quality of care delivered to NHS patients. PROMs have been collected by all providers of NHS-funded care since April 2009.

Further information can be found at:  
[www.england.nhs.uk/ourwork/patients/insight/proms/](http://www.england.nhs.uk/ourwork/patients/insight/proms/)

## Benefits of utilising this framework

- Validated and compliant route to market
- Ability to meet PROMs mandatory requirements

- Access to capable and quality suppliers
- Allows direct award or easy conduct of further competitions under one lot
- Standard call off rates for direct award
- Ability for a trust to conduct a further competition.

## What is included?

**Lot 1:** Paper based PROMs surveys (including postal based methods)

**Lot 2:** Provision of PROMs by electronic methods

## Appointed suppliers

Membership Engagement Services  
(Lots 1 and 2)

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Further information regarding how the NOE CPC framework can be used to contract for PROMs data collection services is available by contacting  
[PROMS@noecpc.nhs.uk](mailto:PROMS@noecpc.nhs.uk)