

# Remote Tele Radiology

Contract duration: 01/01/2013–31/01/2018



North of England  
Commercial Procurement Collaborative

## Background to contract

Over recent years, developments in IT have driven innovation in healthcare. One such innovation is remote tele radiology. Diagnostic radiology has for some time been at the forefront of innovation and lends itself well to ongoing development and the subsequent benefits it can bring to the NHS and patient care.

The key overall requirement has been to establish a flexible and responsive service framework contract to provide solutions that address and support the needs of NOE CPC member trusts.



## Trust requirements

A cost effective, quality driven service with increased productivity were identified by trusts as central elements to the framework. Specific requirements included:

- A robust quality accredited assurance system
- The ability to provide agreed turnaround times dependent on clinical need – defined timeframes
- Clear audit reports on “double read” discrepancy rates
- Demonstrate the ability to help trusts comply with EU Working Time Directives
- Secure IT infrastructure
- Reporting for all modalities
- Clear workflow protocols
- Clear pricing structure
- Rapid response rates
- Provision of routine, urgent and out-of-hours reporting

NOE CPC has worked closely with multidisciplinary teams across the Yorkshire and Humber area and other parts of the UK to review current systems, protocols and clinical practice. Associated outcomes informed the basis of the tender specification.

## Benefits for your trust

- Better understanding of spend and service use
- No training overheads or re-investment in IT
- Live reporting on expenditure
- Simplified invoicing process
- Reduced risk to patient
- Use of accredited staff
- Reporting for all modalities
- Independent quality assurance service
- Rapid response times
- Dedicated reporting centres
- Flexibility to meet fluctuating requirements

This tender will deliver services which are underpinned by a strong process of clinical governance linked to the provision of a robust, reliable and secure information management system.

The tender will also help to reverse the increasing cost of remote tele radiology services and improve the quality of care provided to the patient.

## Suppliers

- 4Ways Healthcare
- Medica Reporting Ltd
- Radiology Reporting Online
- Telemedicine Clinic

## Any questions?

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